



OLD LINE BANK
EXPERIENCE IS OUR BEST ASSET

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ONLINE BANKING REDESIGN CUSTOMER COMMUNICATION

Overview

Most of the user screens of Online Banking are being redesigned and we want to keep you informed! Watch for these changes tentatively scheduled for the first quarter of 2019:

- Modernized appearance.
- Consistent user experience with laptop/desktop, mobile, and tablet browsers, screens will respond to your device.
- Improved usability with simplified navigation and streamlined workflows.
- Support of touch-screen technology.

No action required by the Customer - Recurring transfers, Bill Pay features, and Scheduled transactions will remain on the updated service.

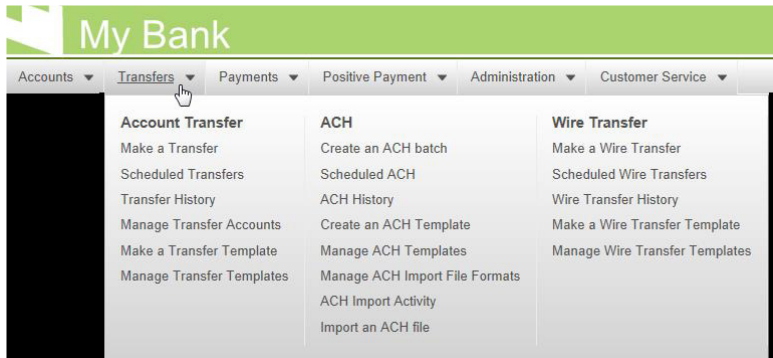
This enhancement includes changes to the Online Banking menu and redesigned screens for accounts, internal/external transfers, loan payment, user information, and messaging.



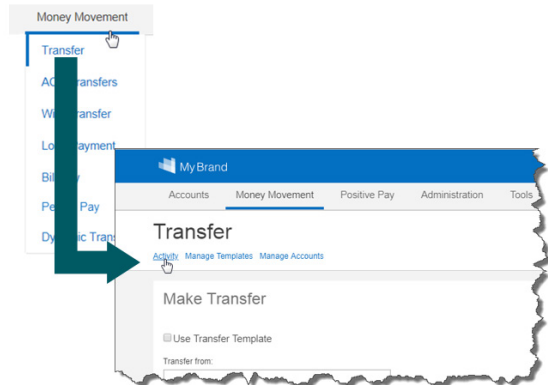
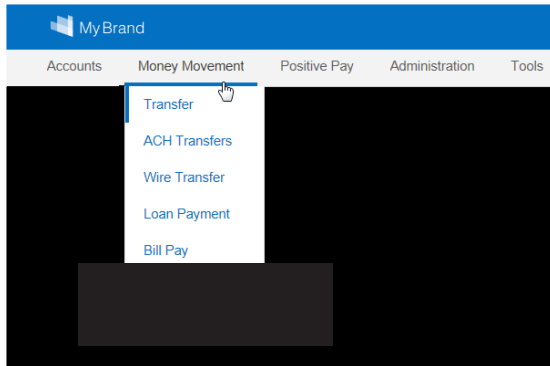
Menu Navigation

Desktop Menus:

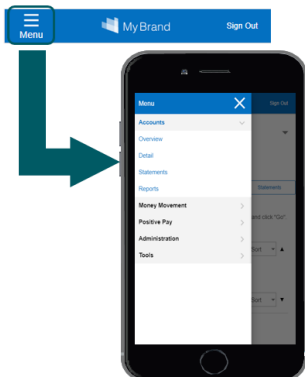
View Prior to the Redesign:



View After the Redesign:

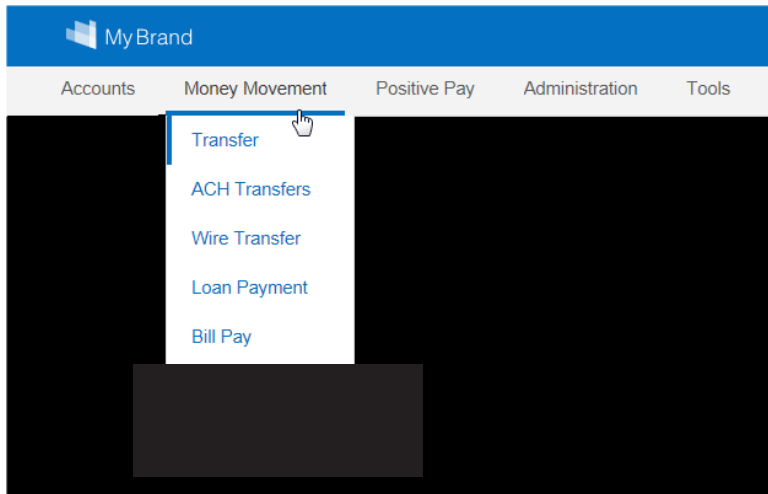


Mobile Screen After the Redesign:



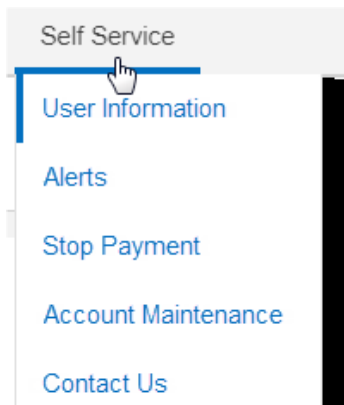
Money Movement Menu

The new Money Movement menu includes sub menu links to functions dealing with the movement of money.














Self Service Menu

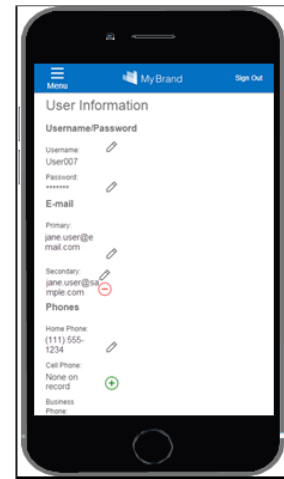
The new Self Service menu combines the previous Administration and Customer Service menus.



User Information

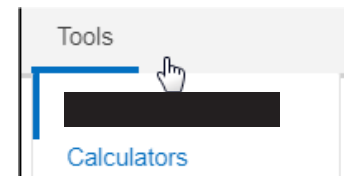
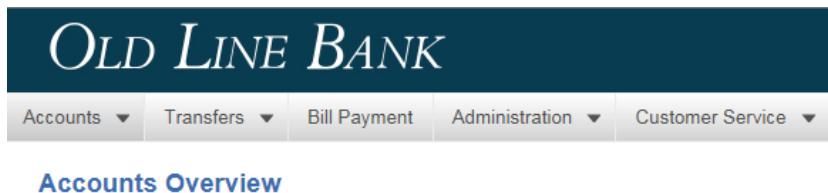
The new User Information screen combines the Manage Contact Information, Change Password, and Change Username screens so users can conveniently manage all their information in one place.

User Information	
Username/Password	
Username:	User007 
Password:	xxxxxx 
E-mail	
Primary:	jane.user@example.com 
Secondary:	None on record 
Phones	
Home Phone:	(111) 555-1234 
Cell Phone:	(111) 555-6789 
Business Phone:	(111) 555-7777  
Other:	None on record 
Home:	None on record 
Office:	None on record 
Mobile Banking Phones	
Mobile Banking:	(111) 555-6789
	(111) 555-0000





Tools Menu

The new Tools menu includes the calculators from the former Customer Service menu.



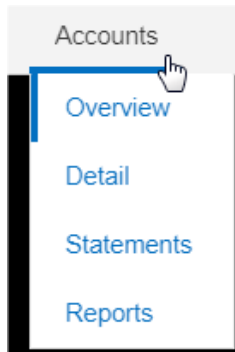
User Information Panel

The user information panel provides users with their last login date and time, number of new messages, the **Hide/Show Accounts** link, and password expiration message.

Last sign on 11/20/2017 11:24am CT.	
	Messages
Hide/Show Accounts	
	Please change your password, it expires in 4 days.

Accounts Menu

The Accounts menu options are consolidated into four submenu links.



Account Details

- A single column displays both Withdrawals and Deposits. Negative Amounts/withdrawals are displayed with a minus sign and with red font color, example **-100.00** and Deposits/credits are displayed with black font color, example 100.00.
- The Send a Message icons are removed from the Account Detail screen.

Account Summary

The Account Detail screen now includes the Account Summary screen information to give users convenient access to account information in one spot.

Account Detail
Club-0001

\$25,297.73
Available Balance

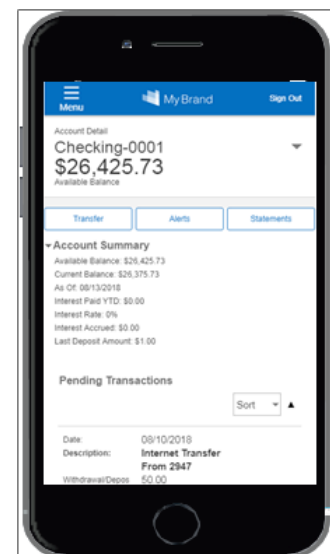
Transfer Alerts Statements

Pending Transactions			Sort
Date	Description	Withdrawal/Deposit	
07/20/2018	Internet Transfer From 2947	50.00	

Posted Transactions			
Date	Description	Withdrawal/Deposit	Balance
07/19/2018	CASSANDRA FLOWER-0102 Friday IntraBank	13.00	25,247.73
07/19/2018	CASSANDRA FLOWER-0102 Thursday IntraBank	12.01	25,234.73
07/19/2018	CASSANDRA FLOWER-0102 Wednesday IntraBank	11.00	25,222.72
07/19/2018	Wednesday Recurring Internal transfer	10.05	25,211.72
07/18/2018	Misc	-3.00	25,201.67

Account Summary

Available Balance: \$25,297.73
 Current Balance: \$25,247.73
 As Of: 07/20/2018
 Interest Paid YTD: Not Available
 Interest Rate: Not Available
 Interest Accrued: Not Available
 Show All



Check and Deposit Ticket Imaging

Users continue to view check and deposit ticket images associated with a transaction by clicking the link in the **Description** column on the Account Detail screen; images appear in pop-up windows. Image sizes are reduced when viewed on mobile devices.

Download Transactions

The former Download Account Transactions and Download Transactions from Multiple Accounts screens are combined into one screen titled Download Transactions.

The Portfolio drop-down menu will not display for all Users. Accounts are listed with check boxes so Users can select one or multiple accounts; remaining fields are unchanged and function as they do today.

Download Transactions

Portfolio:
REDDER THAN RED CARIBBEAN RESTAUR...

Account: Select All Sort ▾ ▲

Name	Type
<input checked="" type="checkbox"/> Checking2-0021	Checking
<input type="checkbox"/> Checking2-1010	Checking
<input type="checkbox"/> Checking2-2015	Checking
<input type="checkbox"/> Checking2-2019	Checking
<input checked="" type="checkbox"/> Checking2-2223	Checking
<input type="checkbox"/> Checking2-2224	Checking
<input type="checkbox"/> Checking2-3232	Checking
<input type="checkbox"/> Checking2-4318	Checking
<input type="checkbox"/> Checking2-6565	Checking
<input type="checkbox"/> Checking2-7888	Checking
<input type="checkbox"/> Master Card-0000	MasterCard
<input type="checkbox"/> Master Card-5412	MasterCard

Time period:
90-day view ▾

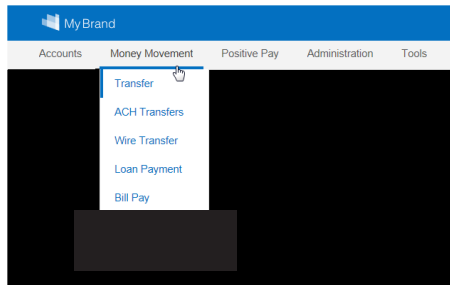
Transaction type:
All ▾

File format type:
Text ▾

Field delimiter:
COMMA ▾

[Download](#)

Transfers



Make Transfer

Internal and external transfers are separated from loan payments/advances and accessible via **Money Movement > Transfer**. Refer to section below for information on *Loan Payments*.

1

Make Transfer

Use Transfer Template

Transfer from:

Transfer to:

+ Add Accounts

Amount:

Description (Optional):

Frequency:

Transfer Dates
When would you like the transfers to start?
 Transfer Now
 Select Transfer Date

Activity

Action Required

On: 08/01/2018	From: Checking-0130	To: Checking-1234	Frequency: Single	Description: Staff	Amount: 1.00
<input type="button" value="View/Edit"/>	<input type="button" value="Release"/>	<input type="button" value="Cancel"/>			

On: 08/01/2018	From: Checking-0130	To: Checking-1234	Frequency: Single	Description: Staff	Amount: 1.00
<input type="button" value="View/Edit"/>	<input type="button" value="Release"/>	<input type="button" value="Cancel"/>			

On: 08/01/2018	From: Checking-0130	To: Checking-1234	Frequency: Single	Description: Staff	Amount: 1.00
<input type="button" value="View/Edit"/>	<input type="button" value="Release"/>	<input type="button" value="Cancel"/>			

On: 08/01/2018	From: Checking-0130	To: Checking-1234	Frequency: Single	Description: Staff	Amount: 1.00
<input type="button" value="View/Edit"/>	<input type="button" value="Release"/>	<input type="button" value="Cancel"/>			

2

Verify Transfer ✕

Your new transfer was not submitted. Verify your transfer information.

Type: Internal transfer

Transfer from: Checking2-2947

Transfer to: Club-0001

Amount: \$2.00

Description: Example

Transfer on: 08/02/2018

3

Transfer Confirmation ✕

✔

This transfer was successfully completed.

Reference number: **196302**

Type: Internal transfer

Transfer from: Checking2-2947

Transfer to: Club-0001

Amount: \$2.00

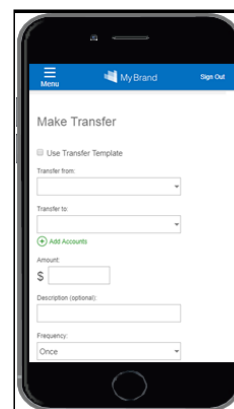
Description: Example

Transfer on: 08/02/2018

Status: Pending

Where would you like to go:

Mobile



Activity

The Transfer History and Scheduled Transfers screens are combined into a new Activity screen accessible via **Money Movement > Transfer > Activity**.

The Activity screen has three available tabs displayed when activity warrants: **Action**, **Scheduled**, and **History**. For retail users, transactions do not need approval/release, and the Action tab will not display. The **History** tab includes processed, canceled, and failed transfers.

Activity

Action | Scheduled | History

▼ Approvals Select All [Approve All](#) [Reset](#) [Search](#) [Sort](#) ▼ ▲

<input type="checkbox"/>	On: 07/26/2018 From: Checking2-1920	Frequency: Weekly Description:	Amount: 1.99 To: External-Audrey Acct 1	View Approve Cancel
Status: Entered				
<input type="checkbox"/>	On: 07/26/2018 From: Club-0001	Frequency: Single Description:	Amount: 6.99 To: Checking2-1920	View Approve Cancel
Approve All				

▼ Releases Select All [Release All](#)

<input type="checkbox"/>	On: 07/25/2018 From: Checking2-1920 Status: Approved	Frequency: Weekly Description:	Amount: 1.00 To: Checking-0102	View / Edit Cancel
<input type="checkbox"/>	On: 07/26/2018 From: Checking2-0021 Status: Approved	Frequency: Semi-annually Description:	Amount: 150.00 To: Checking2-2224	View / Edit Cancel
Release All				

Activity

Action | **Scheduled** | History

Scheduled [Reset](#) [Search](#) [Sort](#) ▼

On: 08/23/2018 From: Checking-2947	To: External-Audrey Acct 1 Frequency: Weekly, 44	Description: ET Transfer for Thursday Amount: 10.00	View Cancel
On: 08/23/2018 From: External-Audrey Acct 1	To: Checking-2947 Frequency: Weekly, 44	Description: XD Transfer for Thursday Amount: 26.02	View Cancel
On: 08/22/2018 From: Checking-1920	To: Checking-0001 Frequency: Weekly, 5	Description: Amount: 1.00	View / Edit Cancel

Loan Payment

Loan payments (and Advances) are separated from internal/external transfers and accessible via **Money Movement > Loan Payment**. The loan payment screens and functions are modeled after the redesigned Transfer screens.

MyBrand

Accounts | Money Movement | Positive Pay | Administration | Tools

Transfer | ACH Transfers | Wire Transfer | Loan Payment | Bill Pay

Make Payment

Use Loan Template

Transfer from:
Checking-1234 - 1490.12

Transfer to:
Loan-1234 - 123378.00

[Add Accounts](#)

Payment Amount:
\$

Description (optional):

Frequency:
Once

Transfer Dates
When would you like the transfers to start?
 Transfer Now
 Select Transfer Date

[Continue](#)

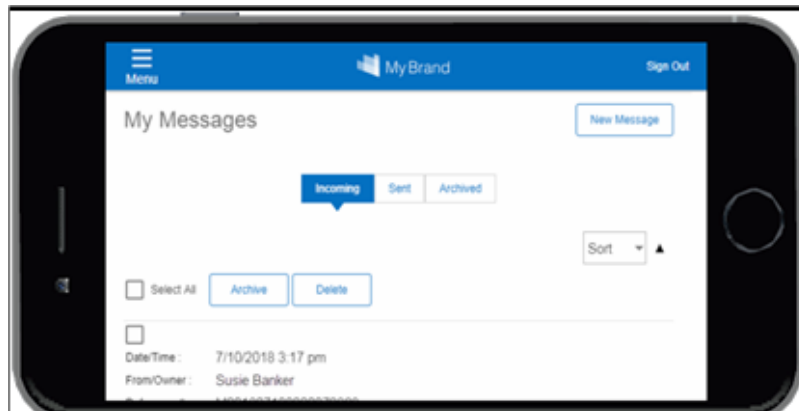
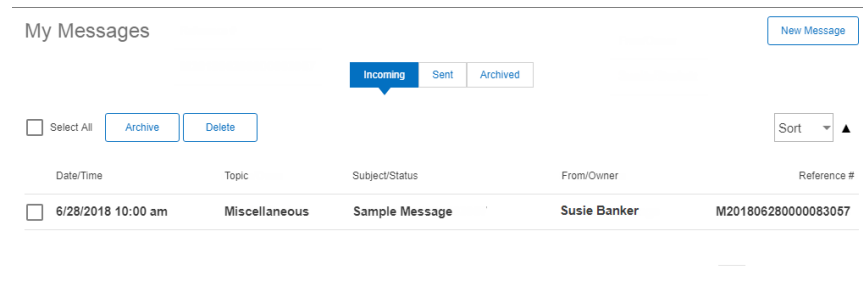
Activity

Scheduled

On: 07/31/2018 From: External-1234 To: Mortgage ML-4530	Frequency: Weekly, 2 of 10 Description: Recurring Loan Amount: 23.82	View Cancel
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Secure Messaging

Messages and requests are now on separate screens. Messages are available on the new My Messages screen which is accessible by clicking **Self Service > Contact Us**.



Print Button

The **Print** button and **Print-friendly view** link have been removed from all redesigned Online Banking screens. The user must print from the browser instead.

- Click the right mouse button on any Online Banking screen and then click **Print**. Follow the instructions on the screen.

The **Print** button and **Print-friendly view** link are only available on Online Banking screens that were not part of the redesign.